Growing Irish Organic Food in Europe

Pan EU Research Report

2024













Agenda



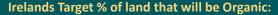
- 1. Research Objective
- 2. Organic Market Size & Trajectory
- 3. Customer Mindset
- 4. Consumer Mindset & Segmentation
- 5. Role of Irish Organic
- 6. Key Takeaways & Next Steps
- 7. Q&A



Project Background & Purpose









The importance of exports for the Irish organic sector will continue to increase aligned to the growth in the sector particularly form 2025 onwards

Bord Bia to leverage our insights capabilities to set up the organic sector to win in selected high potential export markets

Target Regions:

╬ ━ () ●

UK Germany France NL



Belgium Austria Sweden

Deliverables:

Insights to inform:

- Bord Bia Organic Strategy 24-28
- Organic clients export plans
- Identify commercial opportunities
- Irish organic export communication strategy
- Understand the latest market and category trends
- Deep understanding of organic shopper motivations
- €2.7 million EU Organic Beef & Lamb Pasture Raised in Ireland Campaign

Research Approach

Insights to Inform & Guide Irish Organic F&D B2B Proposition and Export

Strategy

Strategic Collation:

Collating this primary research with learnings to date from Organic Export Discovery, Organic Ireland, CPU, Sustainable Nutrition, Beef tracker, FBI and other studies.

Reviewed over 70 secondary market reports and research paper relevant to topic.

Ph 1:		Ph 2:		Ph 3:		
EU Situation Analysis		B2B Customer Perspective		Consumers Perspective		
Stakeholder	Online	Customer + Expert In-depths	Consumer U&A	Mobile		
Depths	Listening		Survey	Ethnography		
3 Topic Expert In-depths	500 Million Online Data Points Searched Daily	20 Relevant buyers across multiples, discounters, Organic Specialist retailers and Foodservice Covering 7+markets.	10,500 consumers across 7 markets	27 weeklong ethnography study across 3 markets		



The Buyers & Experts We Interviewed



BORD BIA O Thinking House N=23 Relevant Experts + senior director level buyers across multiples, discounters, Organic Specialist retailers and Foodservice Covering 7+markets. Details of these profiles in appendix

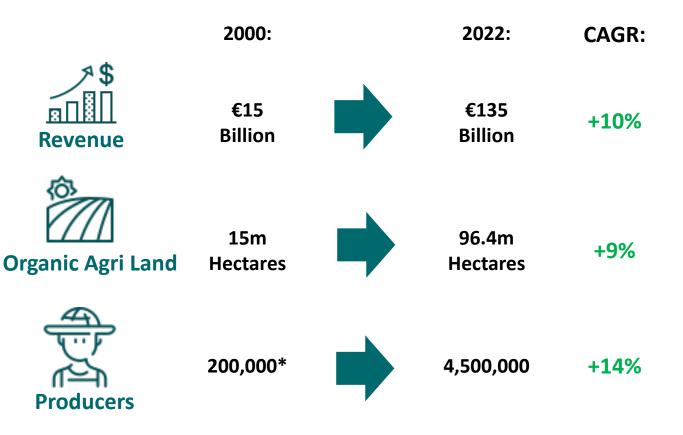
2. Organic Market Size & Trajectory





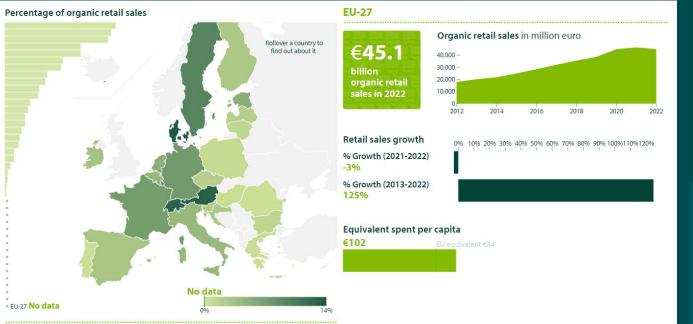
Global Stats on Organic – Long-term Growth CAGR of Organic has been very positive

Organic is a growing proportion of the food and drink we eat globally in the last 22 years.





Europe is the second largest region for Organic after North America with retail sales of €45.1 billion in 2022 and average spend per capita €102



Slight decline in retail sales in Europe in 2022 as cost inflation took centre stage, but still significantly above precovid levels.



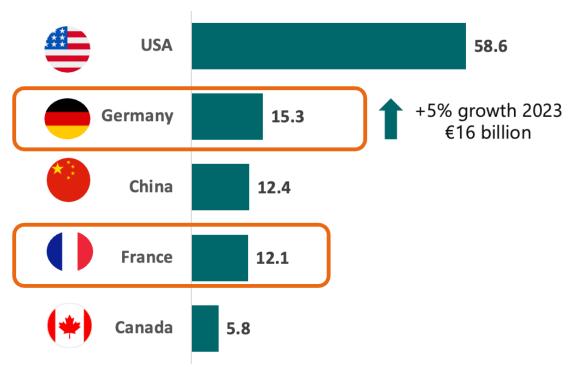
https://www.organicseurope.bio/about-us/organic-in-europe/

Germany and France in the top 5 Markets in the World for Organic Sales

Germany and France are in the top 5 countries globally for Organic.

While spend per person on Organic is highest in some of the other EU markets.

Note average per Capita consumption Globally is €17, while all EU markets are significantly above this.



Organic Retail Sales €Billion 2022

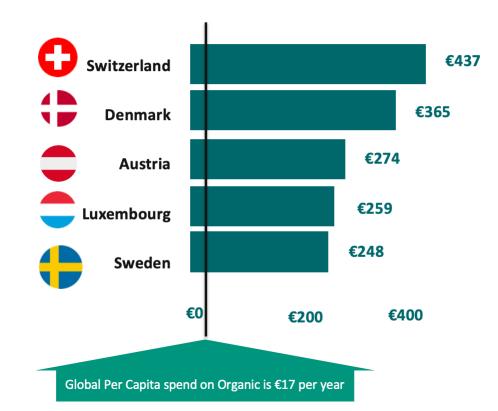


EU Countries Spend per Capita is Significantly Above Global Average

Spend per person on Organic is highest in EU markets.

Average per Capita consumption Globally is €17 per year....

...All EU markets are significantly above this.



Organic Spend Per Capita



Customer Mindset

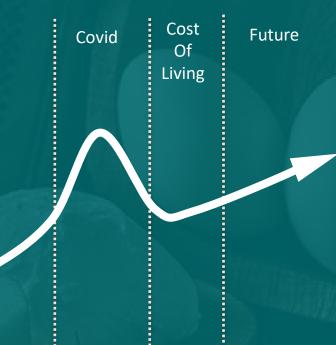




Organic Market Outlook from Organic Buyers & Experts -Organic Foods Recent Decline Is Just a Blip

There is a general sense from buyers and experts that Organic food sales decreased initially after COVID-19 in Europe as inflation increased.

However early indications lead to an expectation that sales will steadily increase again in the future as consumers continue to prioritize health and environment, and once inflation pressures continue to ease and availability of organic ranges increases through different channels such as grocery multiples and discounters.

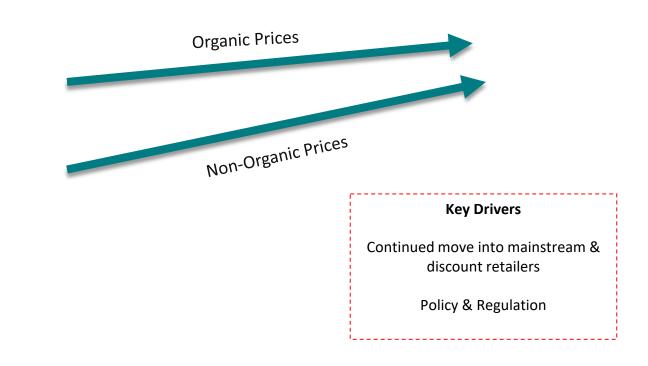


BORD BIA O Thinking House

From Buyer Perspective:

Many Believe the Price Differential Will Close, but Organic will still be higher

Many retailers believe as Organic grows the price differential will not be as big but will be still a premium to standard non-organic food overall.





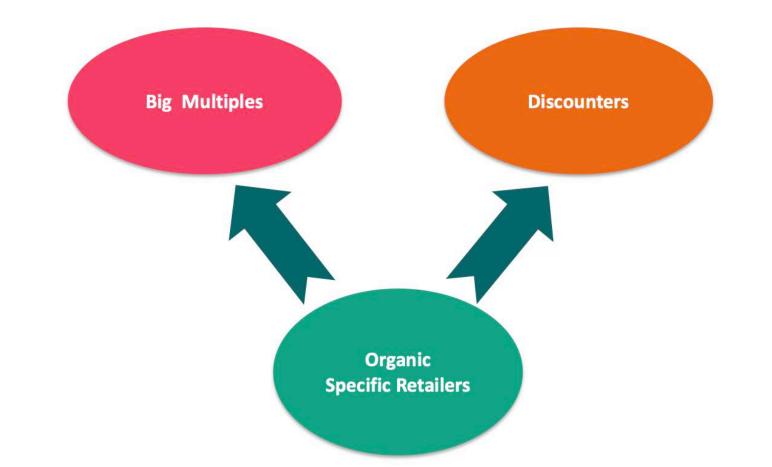
The main factors that are influencing whether a buyer will list an organic product tend to be similar to why they would buy a non-organic food.

BUYER VALUE EQUATION – WHEN BUYING ORGANIC

WHAT GAP IT FILLS OR IS IT EXCLUSIVE? + **CONSISTENCY OF SUPPLY** + TRUSTED PROVIDER + **PRODUCT QUALITY** + **ORGANIC CERTIFICATION** AT A COST/PRICE THAT FITS THEIR PLAN



From Buyers Perspective... Evolving Shift from Specialist to Retailers





From Buyers Perspective: Organic Plays a Different Role depending on Store Type

Big Multiples

How can we become relevant and win more share of spend of the premium and organic consumer?

Discounters

What is the next premium version (which can be organic) of the big selling SKUs in each category?

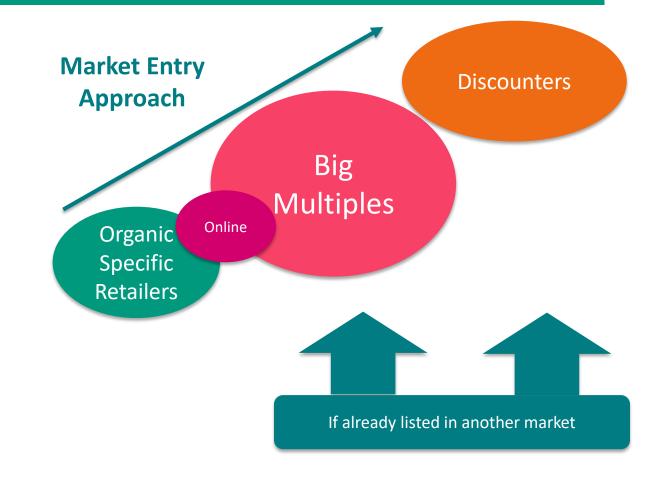
Organic Specific Retailers

How do I supply Organic food that is better for consumers, environment and animal welfare?



Route to Market Approaches for Developing Irish Organic

As the big multiples tend to monitor what the organic specific retailers are listing in terms of organic this could be an effective route to get listed in stores over time.





4. ConsumerMindset andSegmentation





EU Perceptions of Organic Compared to Non-Organic food & drinks

3 POINTS:

- 1. Organic food & drinks perceived by most as better for the environment, our health, animal welfare by being less processed and less chemicals.
- 2. 64% want more information on certification.
- 3. There is somewhat of a sustainability halo effect of Organic in terms of perceived positive impact in terms of carbon emissions too.

Attitudes Towards Organic Food & Drinks - AGREE

(Base: All Organic Buyers in each Market n=10,500)





Organic Consumer Mindset Towards Organic

An illustrative clip of EU consumers articulating the benefits they perceive of organic foods.

Which are perceived as more natural with less processing and chemicals and in turn are healthy, good for environment, animal welfare and ultimately the sustainability of food.





Attitude towards Organic Purchasing – Segments

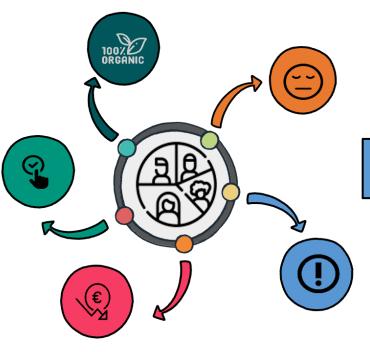
There are 5 clear consumer segments in the organic category – Each providing varying scope to grow Irish Organic Foods.

Pro – Active Seekers Organic is their Lifestyle choice Convenience Seekers Look for organic most of the

time but sometimes don't have time or energy to search for it

Cost-Prohibited Seekers

Look for organic most of the time but have to chop and change due to cost



Passive Dabblers

Buy some organic but it's not that important to me

Unconvinced Dabblers

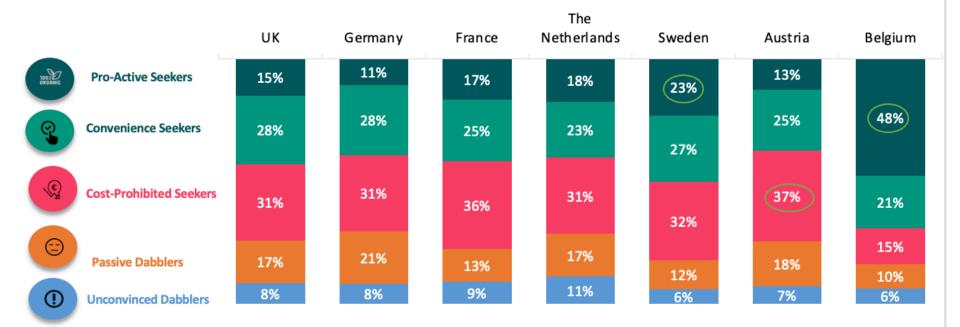
Buy a few organic items but not bothered whether buy organic or not



Highest levels of Pro-Active Seekers evident in Belgium, with the incidence of such also higher in Sweden. Cost Prohibited Seekers most evident in Austria

(Base: All Organic Buyers in each Market n=10,500)

Attitude towards Organic Purchasing – Segments



BORD BIA O Thinking House

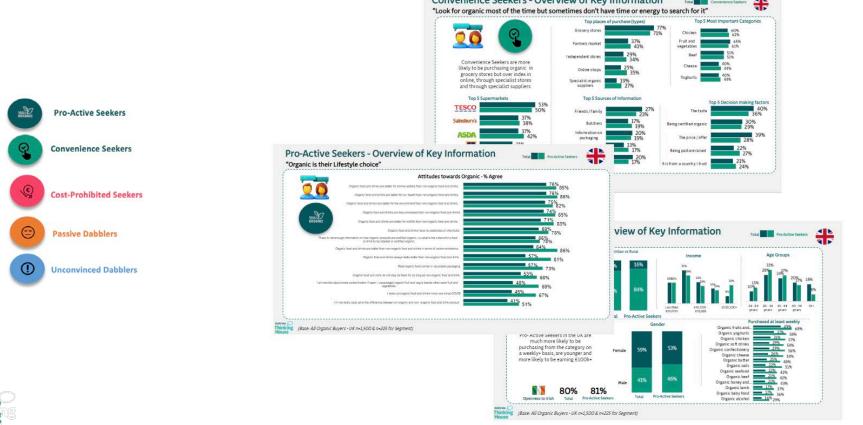
Explanation of Significant difference in appendix



Market Reports – Detailed Profile Per Segment Per Market

BORD BIA

House



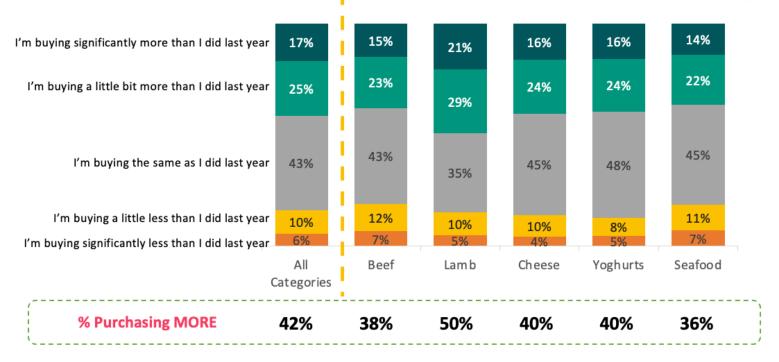
A Look into UK & European Organic Consumer Fridges

EU Organic seeker type consumers tend to have their home fridges packed with Organic foods.





Positive Momentum with Consumers claiming to buy More Organic Across the Key Categories

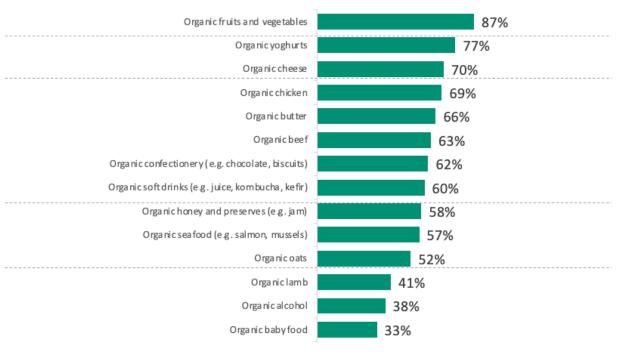


Purchase Behaviour in relation to Organic Products in each Category



Organic Categories Monthly+ Purchase Incidence Is Highest for F&V, followed by Dairy and then Meats.

F&V are the most frequently purchased organic categories in the EU – and is a key category to learn from for dairy, meats and seafood.



Monthly+ Purchase of Organic x Category x Market

BORD BIA O Thinking House

Fruit & Veg, Chicken and Beef are the Top 3 most important categories to consume organic products from Consumers Perspective

(Base: All Organic Buyers in each Market n=10,500)









4





Fruit and vegetables Chicken Beef Cheese Yoghurts Butter Seafood Lamb Honey and preserves Oats Baby food Soft drinks Confectionery

Alcohol

Most Important Organic Categories

64%	
54%	
49%	
41%	
38%	
32%	
31%	
28%	
26%	
19%	
17%	
13%	
12%	
9%	



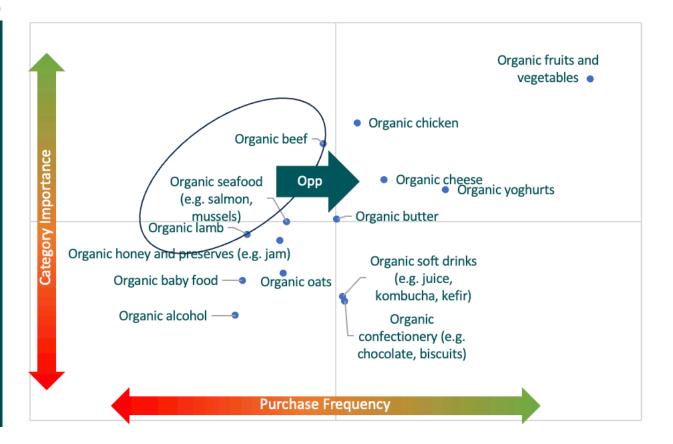


BORD BIA hinking House

Frequency X Importance of Organic Products - Matrix

(Base: All Organic Buyers in each Market n=10,500)

Opportunity with meats and seafood (especially beef) to enhance frequency with consumers given perceived importance of organic versions is so high.



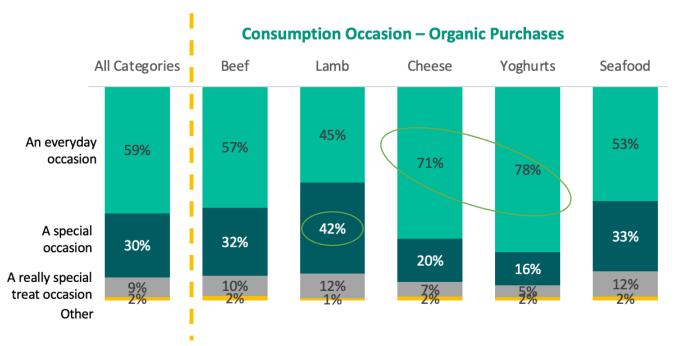


The mix of Organic Consumption in Everyday & Special Occassions Varies for Meat and Dairy Categories

(Base: All Organic Buyers in each Market n=10,500)

Organic is often consumed as part of everyday occasions, and especially in Dairy categories.

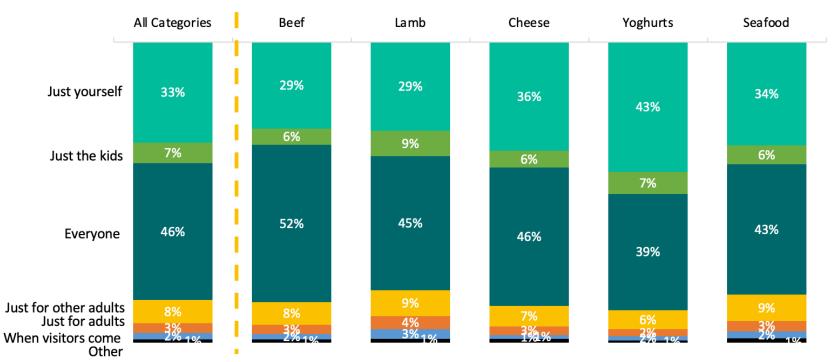
While for meat (especially Lamb) and Seafood a significant proportion of consumption is for special occasions.





Organic Consumption Tends to be Across Household – with a slight index for oneself in the Dairy categories

(Base: All Organic Buyers in each Market n=10,500)



Who is Consuming?



Grocery stores are key channel for purchase, particularly in Germany, UK and The Netherlands. In France and Belgium, there is a higher incidence of non-grocery store purchase.

	e Organic Food and Purchased	UK	Germany	France	Netherlands	Sweden	Austria	Belgium
Grocery stores	66%	77%	77%	36%	78%	66%	69%	55%
Farmers market	40%	37%	39%	53%	31%	26%	51%	42%
Specialist organic suppliers	27%	19%	31%	36%	18%	18%	29%	40%
Independent stores	27%	29%	21%	37%	22%	23%	21%	39%
Online shops	18%	25%	10%	11%	16%	23%	10%	32%
Restaurants / cafés	14%	15%	8%	8%	14%	16%	7%	30%
Other	3%	1%	2%	9%	2%	1%	2%	2%





Discounters are Developing a Good Organic proposition across their ranges

"Aldi has a good selection of organic products. Both cheap and expensive branded products. There is an organic alternative product for most things."

-Pre-Family Female 18-34 Germany Occasional Organic Consumer











Example of Carrefour in France with a good Organic Standout & Range in the Meats Section

An example of good clear standout of Organic Meats in store, along with a good range from French Male Older family 35-54 Organic Occasional







Taste and Price/Offer separate themselves as the most important factors when purchasing organic, with certification also playing a prominent role

(Base: All Organic Buyers in each Market n=10,500)

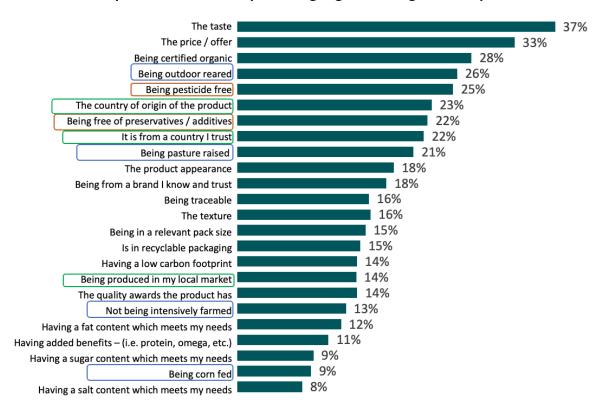
Taste and Price/Offer separate themselves as the most important factors when purchasing organic, with certification also playing a prominent role

Outdoor, pasture raised and not intensive

Free from ... important

BORD BIA O Thinking House

Country of origin / trust score higher than local market!



Most Important Factors when purchasing Organic – Categories Grouped

Taste Perceptions of Organic Need to Improve For Organic to Grow

Taste is the MOST **IMPORTANT** factor when deciding to buy Organic foods....

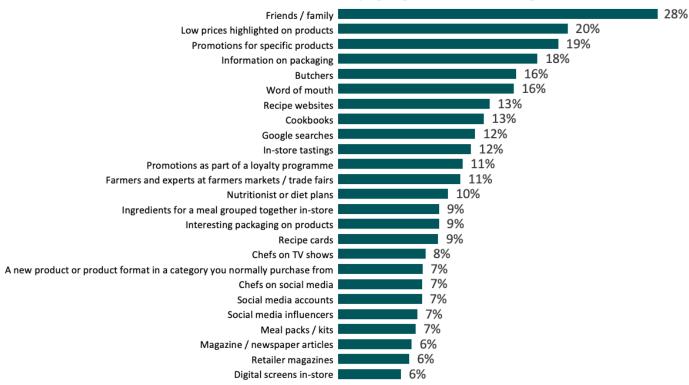
However, only 52% agree that **Organic food and drinks** always taste better than non-organic food and drink



Information on pack is a key influence factor when it comes to purchasing organic, with word of mouth and offers/promos also to the fore

(Base: All Organic Buyers in each Market n=10,500)

Most influential Elements in Buying Organic - TOP 3 Ranking





Information on certification is a key factor to Re-assure EU Organic consumers they are purchasing the appropriate Organic Food.

64%

of EU Organic Consumers Believe...

'There is not enough information on how organic products are certified organic. (i.e what is the criteria for a food or drink to be labelled or certified organic).'

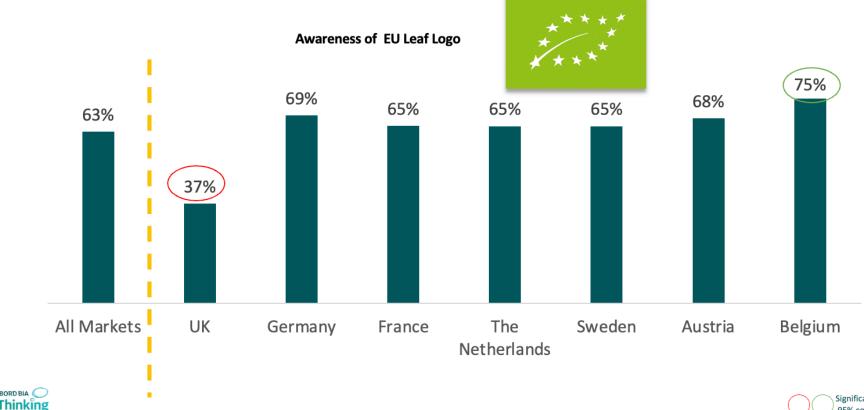


Almost two thirds are aware of the EU leaf logo, but awareness levels are significantly lower amongst those in the UK

(Base: All Organic Buyers in each Market n=10,500)

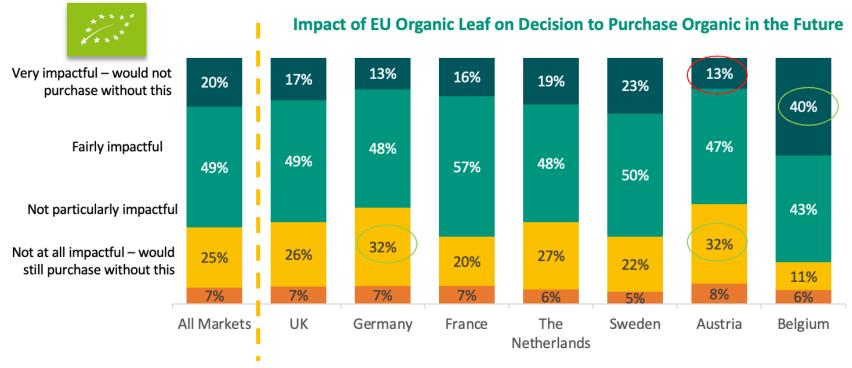
BORD BIA

House



Almost 7 in 10 claim the EU organic leaf logo is impactful in their decision to purchase organic food and drink, with impact most pronounced in Belgium

(Base: All Organic Buyers aware of the EU Leaf Logo n=6,720)



Significant difference @

95% confidence level

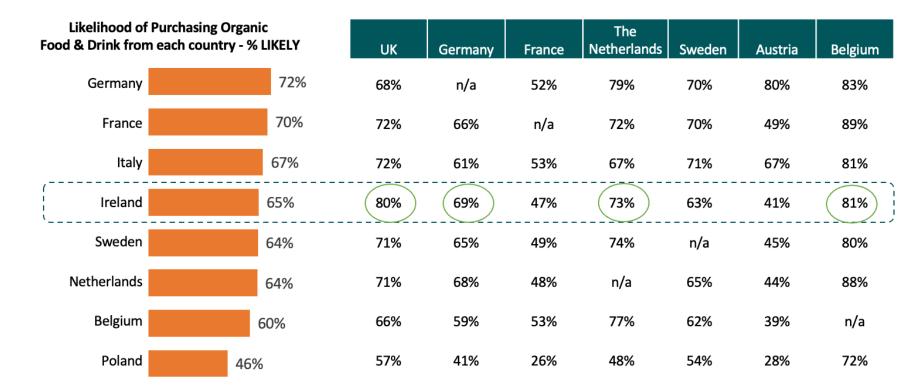


5. The Role for Irish Organic



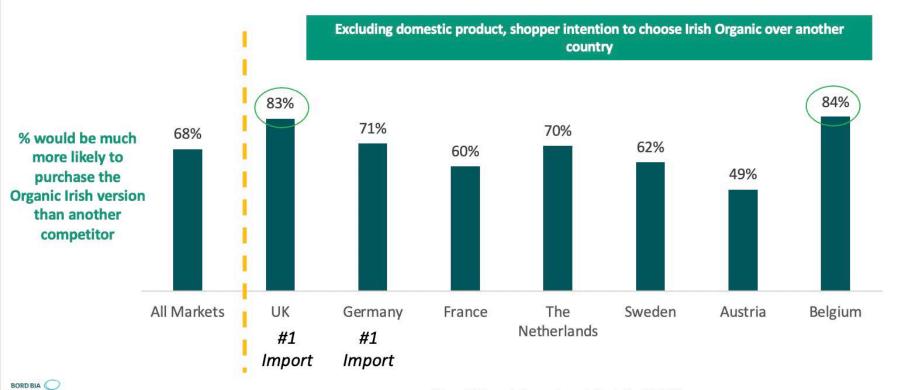


High levels of likely purchase of Irish Organic food and drink evident overall, with likely purchase highest in the UK and Belgium, and strong likelihood also evident in The Netherlands and Germany.





Very Strong Shopper Openness to Irish organic food and drink vs other importers





Being pasture raised and being better quality are key motivators in the decision to choose Irish Organic over organic from other non-native countries



Reasons for Purchasing Irish Versions of Organic Food & Drinks

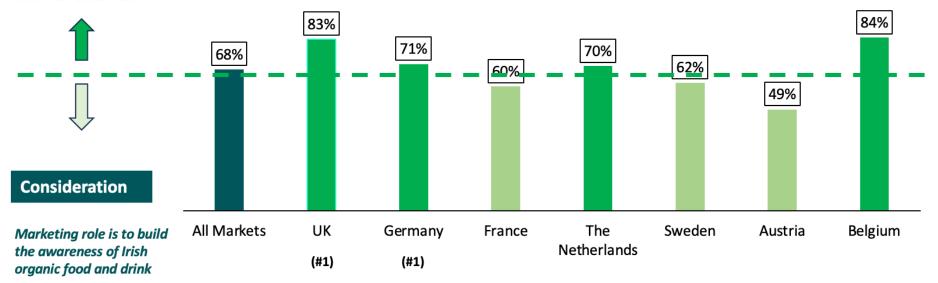


(Base: All Organic Buyers in each Market choosing Irish over competitor n=7,140)

Conversion vs Consideration

Conversion

High awareness and consumer acceptance to Irish organic – focus to leverage marketing to convert customers





Taste and Naturalness Key Features of Irish Organic to Communicate

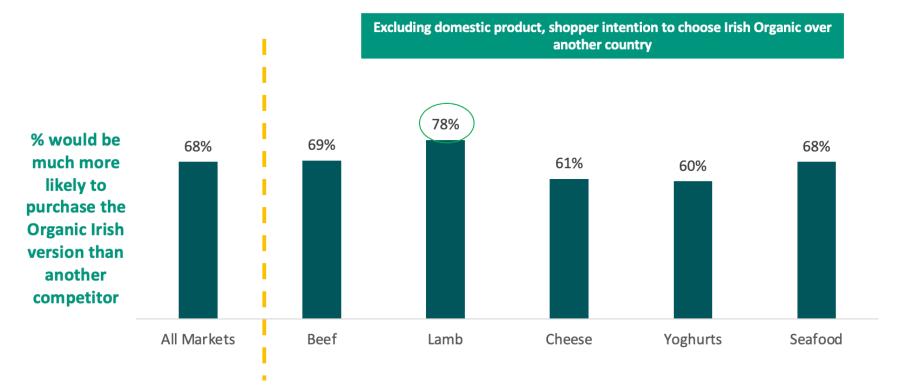
24% Great taste 20% Pesticide free 20% A special offer 17% Pasture raised 17% Free of preservatives / additives 15% If it was produced with animal welfare in mind 13% If it had quality awards 13% If it has quality assurances / farm assurance certification labels 12% Good product appearance 12% Sustainable packaging 12% If it was raised on a family farm 11% If it had an Irish certified organic logo If it was not intensively farmed 11% 11% If its production had a lower impact on the environment 11% If it was traceable back to the farm 9% If it was raised by farmers with strong farming heritage and generational knowledge 8% Recommendation from in-store staff (e.g. at a tasting, from a butcher) 8% If its production enhanced biodiversity 8% In-store displays 7% A functional benefit (e.g. health related) 6% Corn fed 6% Meal inspiration for the product 6% Hearing about it in magazines, social media, TV, etc. 6% A more convenient product or pack (i.e. easy to cook etc.)

Key Features & Communications to drive Irish Organic Purchase in key Categories

Dialing-up taste will be key to drive purchase with Irish organic products, along with Naturalness of Product in likes of / pasture raised and no pesticides/ preservatives.

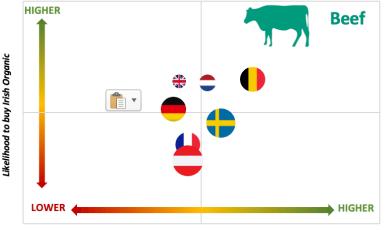


Strong Intention to purchase across key Irish organic sectors with lamb overindexing significantly









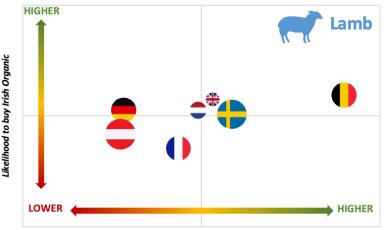
Monthly+ Organic Purchase Incidence

Overview of Lamb

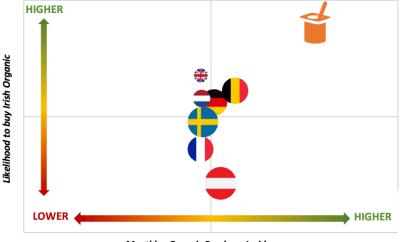
Propensity to purchase Irish organic lamb is relatively even in most markets, with intention lowest in France. Opportunities in Belgium, Sweden and the UK given current purchase levels of organic lamb

Overview of Beef

Propensity to purchase Irish organic beef is highest in Belgium, The Netherlands and the UK. However, Sweden, Austria and France are high spenders in the category and purchase with good frequency, so a significant opportunity exists for Irish Organic here



Monthly+ Organic Purchase Incidence



Monthly+ Organic Purchase Incidence

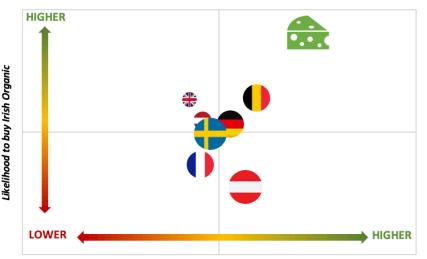
Overview of Cheese

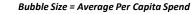
BORDBIA

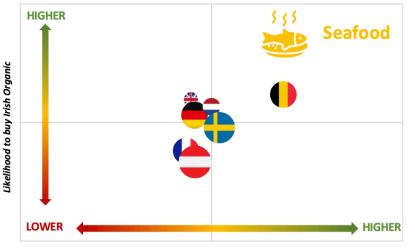
Thinking House Organic cheese purchase is currently higher in incidence in Belgium, Germany and Austria which makes these markets key for growth. Strong potential in the UK in terms of Irish organic but lower than average purchase levels currently.

Overview of Yogurt

While propensity to purchase Irish Organic is lower in Austria currently, they do over-index in category purchase and are high spenders. Overall, most markets are quite tightly grouped in this category.







Monthly+ Organic Purchase Incidence

Overview of Seafood

Most markets are closely grouped in terms of current purchase incidence of Organic seafood, with a strong opportunity evident in Belgium.



6. Key Takeaways& Next Steps





Key Takeaways









HIGH ORGANIC PER CAPITA CONSUMPTION IN EU



MAINSTREAM Vs DISCOUNTERS



Buying Factors similar to conventional



ORGANIC ASSOCIATED WITH ENVIRONMENT, HEALTH & ANIMAL WELFARE



MORE PROOF OF CERTIFICATION WANTED



BIG OPP

High openness to Irish organic food across Europe



Pasture raised/outdoor is a key USP for Irish organics for specific categories

Key Takeaways.



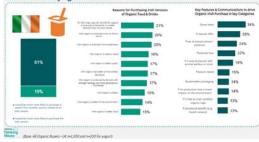
DRIVE CONVERSION WHERE PREFERENCE IS HIGH - UK, DE, BL, NL





DRIVE CONSIDERATION IN FRANCE, SWEDEN, AUSTRIA

Overview of Buying Behaviours













Detailed Market Reports

- Segmentation per market
- Category information per market





